



Thomas Forth <thomas.forth@gmail.com>

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## Content of [www.tomforth.co.uk/orange](http://www.tomforth.co.uk/orange)

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Thomas Forth <thomas.forth@gmail.com>

18 April 2013 14:35

To: "Executive, Office" <executive.office@orange.co.uk>

Good afternoon,

I am the author of [tomforth.co.uk/orange](http://tomforth.co.uk/orange) - helping thousands of customers whose right to cancel their contracts following your mid-contract price rises in 2012 and 2013 you have denied. The testimonials on my site are genuine and show that contracts worth many hundreds of pounds have so far been cancelled by your parent company in response to legal threats. This represents a considerable victory for consumers against your unethical and, I believe, illegal action.

It has come to my attention that you are calling me a liar in discussions with customers making the complaints outlined on my site. I have also received reports that you are claiming that no complaints against Orange have been successful. I believe these to be slanderous and untrue allegations and I would ask you to desist immediately from making them.

In recent correspondence with a customer of yours I was told that your representatives claim to have so far dealt with over 7000 complaints originating from my site. I'm sure you will agree that it is in all of our interests to avoid these complaints so that your company can focus on providing great service.

In that light, can I suggest that instead of you calling me a liar you organise for a legally-responsible member of your organisation to contact me on [07814510937](tel:07814510937) to discuss the current situation. I have never had a contract with Orange or T-mobile so I have no financial stake in this dispute. I am merely acting in the interests of the law which I passionately believe must be upheld. I am open to being convinced that I am wrong.

If you can convince me that you are acting within the law I will take down my site immediately, correct the wikipedia pages relating to this incident and post an apology at [www.tomforth.co.uk/orange](http://www.tomforth.co.uk/orange) in place of the current content. Thus far I have been unable to speak to anyone at EverythingEverywhere of any legal responsibility willing to discuss this issue.

I look forward to hearing from you and resolving this issue,

Best wishes,

Thomas Forth